

A Scammy Snapshot of 2023

(based on reports to Consumer Sentinel)

Top Frauds



1

Imposters



2

Online shopping and negative reviews



3

Prizes, sweepstakes, lotteries



4

Investments



5

Business and job opportunities



2.6 million fraud reports



\$10 billion reported lost

The number of reports and the amount lost is up.

(2022: 2.5 million fraud reports, \$9 billion lost)

Reported losses to investment scams grew.



\$1.7 billion

2021

\$3.8 billion

2022

\$4.6 billion

2023

Losses to business imposters climbed.



\$438 million

2021

\$666 million

2022

\$752 million

2023

Losses to FTC imposters soared.

2019

\$3,000 median loss

2023

\$7,000 median loss



Reports by Military Consumers



Impostors: Highest # of reports: **42,000**
Highest total losses: **\$178 million**



Investments: Highest % with loss: **81%**
Highest median losses: **\$7,000**

Top Payment Methods and Losses

Bank Transfer or Payments

\$1.8 billion

Cryptocurrency

\$1.4 billion

Wire Transfer

\$343.7 million

Scammers contacting people by phone or on social led to big losses.

Phone Calls:
Highest **per person** reported losses



\$1,480 median loss

Social Media:
Highest **overall** reported losses



\$1.4 billion total lost

Email:
Highest **# of reports**



358,000 reports